



6/15/2020

# ACTION PLAN COVID-19

## WHITE BLUE HOUSES & APARTMENTS PAROS



**Web application of COVID-19 protocol, at the Ministry of Tourism, for White Blue accommodation.**

Seasonal Tourist Accommodation EOT Paros

WHITE BLUE HOUSES & APARTMENTS PAROS

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## Action Plan COVID-19 "White Blue" Houses and apartments Paros

The Accommodation has taken all the necessary measures according the health protocols of Greece and additional, to treat COVID-19. Our main priority is to ensure the health of our customers and staff.

### Accommodation services and protection measures

- Printed Information and Banners in specific places of the surrounding areas and inside all houses and apartments.
- Special equipment (medical kit) for the occurrence of a suspected case.
- Provide antiseptic fluids in each house and at surrounding areas.
- Prohibition of entry into homes and accommodation in general to non-guests.
- Implementation of measures for exclusive use and only of specific areas and furniture in the surrounding area and prohibition of their movement. The furniture is in specific places to keep the distance 2 of meters and follow rule 4 persons/10 m<sup>2</sup>.
- Self-service parking, each guest has his own parking providing the safe distance.

### Check-in/Check-out

- ✓ Outdoor No Touch Visitor Check-in was adopted and flexible duration check-in / check-out hours.
- ✓ Use of email, Viber or Whats Up for remotely information before their arrival.
- ✓ Meticulous cleaning of the house in every change and disinfection with a steam cleaner at a temperature of 70 °. Adopting 24-hour vacancy when it is possible until the next arrival or upon request.

### Application of Hygiene Rules According to the Protocol

- ✓ Training of staff for the observance of the protocol and the rules of hygiene. Use of the appropriate M.A.P. (special disposable apron, gloves, robe and mask).
- ✓ Clothing cleaning service is provided exclusively by the accommodation staff. Clothing is washed at 70°C according to the rules of protection individually in each house separately and is ironed with a steam iron at very high temperatures for additional safety.
- ✓ The fabric surfaces of the sofas are cleaned with a steam device at temperature >70 °.
- ✓ Adjust the operation of dishwashers and washing machines to at least 70°C.

- ✓ Replacement of kitchen sponges with new ones in each change.
- ✓ Reduce frequent cleaning of the house during the stay to 3-4 days for safety reasons. Except upon request of the customer for more often cleaning.
- ✓ Removal of decorative objects such as non-necessary pillows, vases, common objects of multiple uses such as magazines and books.
- ✓ Disinfection of keys with a steam cleaner and their placement in bags. Provide disposable cover in the controls of the TV, the air conditioner and in other objects such as pegs, washing machine capsules.
- ✓ Separate Air-condition unit in each house without air conditioning network. Cleaning and disinfection of Air-condition filters after each change. Recommendation for Air conditioning usage with space ventilation.
- ✓ Recommendation to guest for daily space ventilation and space ventilation during each clean.

### **Sports facilities**

Private use of outdoor basketball court per reservation, to avoid contact between different guests and keep safe distance according the protocols. Basketball is provided upon request and consultation with the owner of the accommodation, while the ball is not provided by the accommodation so that visitors do not share it.

### **Pool Operation**

- ✓ Proper operation and maintenance of 1-3 mg / L chlorination systems and manual control of chlorine levels during operation
- ✓ Adjust the pH value of the water to the limits provided.
- ✓ The maximum total number of people entering the pool at any given time cannot be greater than one bathtub per 5 m<sup>2</sup> of water surface. Maximum number of 10 people.
- ✓ Exclusive use of sun beds, chairs and tables from each house to ensure distances.
- ✓ After each change, the furniture of the surrounding area is disinfected with a steam cleaner.
- ✓ Antiseptic is provided at the shower of the surrounding area.
- ✓ Pool towels are provided and they are washed according to the protocol specifications.
- ✓ Recommendation to customers for shower use before and after pool use.

### **Water Network Quality**

We recommend bottled water. City water is not recommended for consumption due to its high salt content. For the use of cleaning and cooking, a quality guarantee is provided by the water provider DEYAP Paros. See more details on the web site below.

<https://www.deya-parou.gr/en/the-company/certifications/>

### **Additional Information:**

- ✓ In relation to the protocol from the Greek Ministry of Tourism. <http://www.mintour.gov.gr/en/PressRoom/News/health-protocols-for-tourism-businesses>
- ✓ In relation with the declaration of White Blue protocols at the Ministry of Tourism, you can scan our Health First sign, on the first page, for immediate confirmation of its validity.